



DEAR CUSTOMER

WELCOME TO THE PASSAGE HOUSE INN

WE WILL BE OPEN FROM SATURDAY THE 4TH OF JULY FOR BOTH FOOD AND DRINKS. WE WILL BE RUNNING THE CARVERY ON SUNDAYS. BOOKINGS FOR INSIDE TABLES WILL BE NECESSARY TO AVOID DISAPPOINTMENT.

OUTSIDE TABLES WILL BE ON A FIRST COME FIRST SERVICE BASIS WITH A QUEUEING AND ONE WAY SYSTEM FOR BAR SERVICE

FOR THE MOMENT WE WILL BE OPERATING UNDER COVID GUIDELINES AND RESTRICTIONS IN LINE WITH GOVERNMENT ADVICE.

WE HAVE IMPLEMENTED A NUMBER OF MEASURES TO LIMIT RISK TO BOTH CUSTOMERS AND STAFF.

THESE INCLUDE:

- TABLE SERVICE FOR ALL INSIDE TABLES. BAR SERVICE FOR ALL OUTSIDE TABLES
- INTRODUCTION OF COVID RISK ASSESSMENTS
- TEMPERATURE CHECKS FOR ALL STAFF ON DUTY
- SOCIAL DISTANCING MEASURES THROUGHOUT THE BUILDING INCLUDING SIGNAGE AND ONE-WAY SYSTEMS
- HAND SANITIZER POINTS THROUGHOUT THE BUILDING
- EXTRA CLEANING THROUGHOUT THE WHOLE PREMISES
- INSTALLATION OF A SCREEN ON THE BAR TILL POINT
- REDUCED CAPACITY INCLUDING REDUCED STAFFING LEVELS AND MENUS
- LIMITING CONTACT WHEREVER POSSIBLE
- USE OF DISPOSABLE MENUS
- USE OF RECYCLABLE DISPOSABLE GLASSWARE OUTSIDE
- USE OF GLOVES, VISORS AND OTHER PPE WHERE APPROPRIATE
- RECORDING DETAILS OF ALL CUSTOMERS
- CONTACTLESS AND CARD PAYMENTS PREFERRED
- ONE IN ONE OUT TOILET

WE THANK YOU FOR YOUR PATIENCE AND UNDERSTANDING DURING THIS TIME. THIS IS A LEARNING PROCESS FOR US ALL SO PLEASE BEAR WITH US. IF YOU REQUIRE ANY MORE INFORMATION DO NOT HESITATE TO ASK

TOM AXELLE AND ALL THE STAFF AT THE PASSAGE HOUSE INN